

Open tender for choosing an organization to purchase ink system for ATM cassettes

The Union of Banks of Armenia announces tender on the purchase of ink system of ATM cassettes for the ATM models and the quantity of cassettes mentioned in Appendix 1.

The submitted tender package should consist of two parts (envelopes): financial and technical (specify the name on each envelope and put them into a single envelope). Technical part should provide information about satisfying the minimum requirements of ATM cassettes, in the case of which the characteristics of technical parameters should be mentioned along with the necessary documents, except for the financial documents. In the financial part the total price of the supplying system and the price of a cassette for each ATM according to the model should be mentioned, as well as the price of each additional option service or device should be submitted.

Information on the tendering procedure, terms and conditions

I. Tendering and bid acceptance address:

The tender bids can be either submitted personally or sent by mail to the Union of Banks of Armenia: RA, Yerevan, 0009, Koryun 19a street, 6th floor (in the case of sending by mail, inform us using the following e-mail address: uba@uba.am).

II. Terms of accepting the bids:

The deadline for accepting the bids and document packages is 26 June 17: 00. The opening of bid envelopes will be held on 28 June.

For more information, please contact the Union of Banks of Armenia, the Tender Committee.

Address: RA, Yerevan, 0009, Koryun 19a street, 6th floor.

Contact person

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III. Tendering procedures

1. The tender is open to all resident and non-resident legal entities or individual entrepreneurs, who will present the necessary documents.
2. The bids and the necessary documents should be submitted printed on company letterhead (copies of the charter and state registration certificates, with the note "true to the original") confirmed by the signature and stamp of the heads of the member organizations of the tender, the envelopes should be glued and sealed by the stamp of the member of the tender on which the name of the tender, the address and the full name of the sender should be mentioned (the member of the tender) and receiver (the organizer of the tender).

3. Documents required for the participation in the tender:

- List of documents;
- Letter of application for participating in the tender (written in free style);
- Delivery deadlines for the first batch for 300 ATM's and 600 cassettes and delivery deadlines for other batches;
- Recommendations on the final prices (including taxes and other expenses) and terms of the services provided;
- Data about the tender participant: the name and address of the company, and other additional information if necessary;
- The copy of the charter (with amendments) (not mandatory for private entrepreneurs);
- The copy of State registration certificate (including the insert of the executive body).

4. The minimum technical requirements:

- Staining ink opportunity guaranteeing a minimum of 20% surface coverage on 100% of the banknotes in case of emergency;
- The system should be open to monitoring capabilities (accident time, cause and place recording function);
- The system should allow cassettes interchange (cassettes should not be locked to 1 single ATM but should be able to go - without configuration change - to any ATM);
- The system cannot be disarmed from outside the ATM without any severe procedure and dedicated controlled tooling;
- Information about The types of minimum sensors: light sensor, temperature sensor, seismic sensor, 3G sensor, ATM lock and door sensor, ATM tilt sensors;
- Circuit breaker or similar device to prevent cashing out of stained notes
- If necessary, a chance of expanding the modular solutions (specify the price for each item in the financial part);
- The high security ink should be certified by an independent accredited and reputable laboratory. This certification guarantees that the staining ink cannot be washed out by any means (solvents, temperature, multiple combinations, etc.).
- Irritant or harmful (toxic) materials should be excluded in the high security ink;
- The proposed technology should not contain explosives;
- The high security ink should be compatible with cotton, polymer or hybrid based banknotes;
- The high security ink should contain an Infra-Red markers;
- The ink protection device in the cash cassette should not reduce the banknote loading capacity of the recycling cash cassette;
- The stain should have at least 8 years of life expectancy (specify the price set for the stain in the financial part);
- The ink protected cash cassette shall have a 2 yr autonomous battery operation (specify the price set for the spare batteries in the financial part);
- The main control unit in the ATM shall have a 4 yr autonomous battery operation (specify the price set for the batteries in the financial part);
- Electrical characteristics should comply to international standards (CE, UL, other);
- Providing solutions not only for ATMs but also for Cash Ins;
- Providing trainings;
- Service, maintenance, spare parts delivery, 24/7 help desk should be available locally.

5. Optional sensors / detection devices

- a change of 20% surface coverage on each banknote in the cassettes in case of emergency;
- provide information on the compatibility with other types of ATMs in addition to the ones mentioned above and on the cost of each in the financial part (NCR, Wincor, Diebold, SIGMA, Nautilus etc.);
- In addition to the above mentioned indicators provide a list of additional indicators, specifying the price of each in the financial part;
- availability of visual and acoustic alarm systems;
- provide a list of additional modular solutions, specifying the price of each in the financial part.

6. The procedure of determining the Tender Committee activity and the winner of the tender:

- The tender Committee will be formed of representatives from each of the participating banks.
- The tender committee appoints the opening of packages on 28 June at the address of the tender organizer.
- At the next meeting of the tender committee the comparison and evaluation of the tender applications is carried out, the winner of the tender is determined by the majority vote of the tender committee members present and a relevant protocol is compiled.
- After the tender committee session the organizer of the tender proposes the winner to sign a contract and submits the contract terms to him during three banking days.
- After the tender committee session and after determining the winner of the tender, the organizer of the tender in writing, without substantiation, shall notify other participants about not being recognized as a winner during three banking days.
- After agreeing all the terms between the parties a contract is signed between the Winner and the Organizer of the tender within ten banking days.

IV. Starting conditions for participation in the tender:

- Having experience of this kind of work for banks and other financial organizations;
- Not less than three years' of work experience in the relevant market;
- Other customers' opinions / reviews, if available.

Models of ATM

Appendix 1

NCR		Diebold		Wincor		SIGMA		Nautilus	
The number of ATM	The number of cassettes	The number of ATM	The number of cassettes	The number of ATM	The number of cassettes	The number of ATM	The number of cassettes	The number of ATM	The number of cassettes
769	3077	81	356	171	944	6	32	60	310

Total ATM- 1087

Total cassettes- 4719